

Improvement Notice



Serial number I/ JGT20201014

Name	First MTR South Western Trains Limited
Address	4th Floor Capital House, 25 Chapel Street, London NW1 5DH
Trading as	South Western Railway
Inspector's full name	I, John Giles Turner
Official address	one of Her Majesty's Inspectors of Railways, of The Office of Rail and Road, 25 Cabot Square, London E14 4QZ
Telephone number	020 7282 3870
Location of premises or place of activity	hereby give you notice that I am of the opinion that at Liphook station, Station Road, Liphook, Hampshire GU30 7DR

you, as ~~an employer / a self-employed person* / a person wholly or partly in control of the premises* /~~
~~either*~~ a person using a vehicle in the provision of a service for the carriage of passengers ,
~~are contravening*~~ have contravened in circumstances that make it likely that the contravention will
 continue or be repeated* the following relevant statutory provisions

Regulation 45 of The Railways (Interoperability) Regulations 2011 as amended (RIR)

The reasons for my said opinion are

Paragraph 1 of Schedule 1 of The Rail Vehicle Accessibility (Non-Interoperable Rail System) Regulations 2010 (RVAR) requires that when a wheelchair-compatible doorway in a rail vehicle is open at a platform at a station, a boarding device must be fitted by the operator of the train between that doorway and the platform if a disabled person in a wheelchair wishes to use that doorway. You have no arrangements in place to fit a boarding device to trains when they call at Liphook station and therefore are not operating the Class 444 and 450 rolling stock subsystems in compliance with the applicable operational standards.

and I require you to remedy those contraventions, or as the case may be, the matters occasioning them, by 1 May 2021,

and I direct that the measures specified in the schedule which forms part of this Notice shall be taken to remedy those contraventions or matters*.

Signature

Date / Time

14 OCTOBER 2020
12h00

An inspector appointed by an instrument in writing made under section 19 of the Health & Safety at Work etc Act 1974.

An Improvement Notice is also being served on _____ of
 _____ relating to the matters contained in this notice*.

This is* ~~is not~~ a relevant notice for the purposes of the Environment and Safety Information Act 1988.

Signature

Date

14 OCTOBER 2020

Notes

1. Failure to comply with this Improvement Notice is an offence as provided by section 33(1) (g) of the Health and Safety at Work etc. Act 1974 and section 33(2) and Schedule 3A of this Act renders the offender liable on summary conviction to imprisonment for a term not exceeding 6 months in England and Wales and 12 months in Scotland, or to a fine, or both, or, on conviction on indictment, to imprisonment for a term not exceeding 2 years, or a fine, or both.
2. An Inspector has power to withdraw an Improvement Notice, or to extend the period specified in the Notice, before the end of the period specified in it. If you wish this to be considered you should apply to the Inspector who issued the Notice, but you must do so before the end of the period given in it. Such an application is not an appeal against this Notice.
3. The issue of this Notice does not relieve you of any legal liability for failing to comply with any statutory provisions referred to in the Notice or to perform any other statutory or common law duty resting on you.
4. You can appeal against this Notice to an Employment Tribunal. Details of the method of making an appeal can be found on the GOV.UK website at <https://www.gov.uk/employment-tribunals/make-a-claim>. An appeal can be submitted either online at the above address, or by downloading Form ET1 and posting it to either the Employment Tribunal Central Office (England and Wales), PO Box 10218, Leicester, LE1 8EG; or Employment Tribunal Central Office (Scotland), PO Box 27105, Glasgow, G2 9JR. If you do not have access to the Internet, contact the person who issues the Notice and ask to be supplied with a hard copy of Form ET1 and guidance note T240: Making a Claim to an Employment Tribunal.

Time limit for appeal

5. A notice of appeal must be sent to the Employment Tribunal within 21 days from the date of service on the appellant of the Notice, or Notices appealed against, or within such further period as the tribunal considers reasonable in a case where it is satisfied that it was not reasonably practicable for the notice of appeal to be presented within the period of 21 days.
6. The entering of an appeal suspends the Improvement Notice until the appeal has been determined or withdrawn, but does not automatically alter the date given in this Notice by which the matters contained in it must be remedied.
7. The rules for the hearing of an appeal are given in The Employment Tribunals (Constitution and Rules of Procedure) Regulations 2013 (SI 2013 No 1237).

PUBLIC AVAILABILITY OF INFORMATION ON ALL ENFORCEMENT NOTICES

8. The Office of Rail and Road (ORR) for its own purposes, records and monitors trends in the enforcement action it takes, and in the convictions and penalties imposed by the Courts. It is ORR's policy that this information should be brought to the public's attention. ORR also has a statutory obligation under the Environment and Safety Information Act 1988 to maintain a public register of certain notices. Details from this notice will therefore be placed on the ORR website (www.orr.gov.uk).
9. Information on a notice will not be entered onto the database until after the right of appeal against the notice has expired. Where a notice is withdrawn or cancelled on appeal no entry will be made. Entries relating to notices served on individuals will be kept on the register for a period of 5 years from the date of issue. Notices served on individuals under the age of 18 will be removed sooner.
10. Information may be withheld where, in ORR's belief, its disclosure would:
 - cause harm or prejudice; or
 - be in breach of the law.
11. Personal information is dealt with in accordance with the Data Protection Act 2018. Where disclosure of personal information would be incompatible with the Act it will not be included on the database.
12. If you are not satisfied with the information contained in the entry you have a further right to appeal to ORR in the first instance.